



Robosoft your partner in enhancing competitiveness with IT...



Services A Galore...

- Remote Maintenance & Support
- Network Design & Implementation
- LAN / WAN Implementation
- Business Continuity & Disaster Management
- Windows NT/ 2000 / 2003 Implementation



Robosoft Infrastructure...

Robosoft has its Remote Maintenance & Support center in India with onsite project management and implementation team in UK. The IT infrastructure is state of art with latest equipments, connectivity and redundancies in every area to ensure an uninterrupted support to the clients...



Robosoft Team...

Robosoft has a team of Service Agents, Network & System Administrators who are well qualified, experienced and proficient in latest technologies and concepts. Depending on their expertise they are having relevant certifications such as MCSE, CCNA, MCP to mention a few..



Service Standards...

Robosoft's services and processes are modeled to meet the Small & Medium Scale client requirements. Over a period of last 6 years Robosoft's service and implementation methods have matured to meet the objectives of projects in stipulated time and cost..



While you are resting we are at work so that you have a better day tomorrow



- Database Updates during off Business Hours
- Implementing System Fixes during off hours
- Implementation of group IT policies
- Remote Management of Desktops
- Daily Security Audits
- Customized to the needs of the Clients

Remote Software or System Maintenance

A time difference of 4.30 hours between India and UK enables Robosoft's India office to provide remote maintenance during off business hours as well as during business hours efficiently.

The service has proven to be very useful for some of the companies in UK where they have been able to optimize the usage of their IT infrastructure by doing preventative maintenance from Robosoft office.

Robosoft has technicians who can perform the maintenance related to standard software such as Windows OS, Antivirus, File Server etc. In case of specialized software systems used by organizations such as Point of Sale, Patient ERP, CRM etc Robosoft can make technicians available for training and provide the services as per an agreed Service Level Agreement (SLA) between itself and clients.

Benefits

- Optimized Systems Performance
- Trouble Free Network
- Reduction in Troubleshooting Calls
- Preventative Approach
- Cost Effective
- Peace of Mind



Robosoft understands your business and provides just what you need

Contact Details

Manish Khemka
Cell: +44 7970615887
Email: manish@robosoft.com

Head Office:
118/119, A5 Lok Bharti Complex
Marol Maroshi Road, Marol
Andheri (East)
Mumbai. India
Tel: +91 22 55030087
Fax: +91 22 55030088

UK Office:
2, Crown House
Crown Street
Brentwood, Essex
CM14 4AZ
United Kingdom
Tel: +441204263440
Fax: +441204263440

www.robosoft.com

Complete Network Support - LAN/WAN

Implementation and support service for entire intranet and extranet. Support will be given for managing the Switch's, Routers, Firewall, etc.

Firewall and security configurations

Support for every device used for Securing the Network for outside and inside intrusion using tools like Firewall, IDS and Sniffers.

Consultation on WAN implementation

Expert advice on complete WAN installations, Design and/or implementation of WAN services

Server System's Implementation & Support

Server System support and implementation for Hardware and Operating Systems, including support/implementation of Mail Servers, Intranet Servers, File and Print Servers, etc.

Data / Server migration

Data and Server migration from one server to another with minimum downtime.

Backup solutions

Tape Backup solution for automatic and manual backup of Data

System Documentation

Documentation of the system with Diagrams, Configuration and other details

Support services

24/7 Services to the customers who require high availability for the Systems and Network.